



# WATER BREAK

With Tony Bellitto - Executive Director, NPWA

The North Penn Water Authority is happy to announce to our customers that there will be **no rate increase** in 2017. The current water usage rate is \$3.82 per 100 cubic feet, which is the same as \$5.11 per 1,000 gallons. The Sellersville Service Area customers will also have no change to their rates which were established in 2011 under the terms of the Agreement of Purchase.

Public water from NPWA is still "the best bargain in town." Our average residential customer pays about \$342 per year for water, which is the equivalent of approximately 94 cents per day for an entire household's daily water supply. For a household of 3 people, that's only about 31 cents per person per day. That's a very low cost for such a vital commodity, especially one that is reliably available 24 hours a day, 365 days a year, without interruption, for all domestic uses, like drinking, cooking, showering, bathing, flushing the toilet, lawn sprinkling, car washing, and fire protection. There is simply nothing you can buy that costs the same or less, that has an equal or greater value than our product. It's a deal that can't be beat.

NPWA customers pay only one penny for about 2 gallons of our public water. What else can you buy for one thin penny these days at your local store? Absolutely nothing. Our product also has the added convenience of being delivered directly to your home.

The Authority has been able to keep rates low while increasing operating efficiency, thereby enhancing the value of the service we provide to our customers. Our focus on sound fiscal practices and an increased reliance on new technologies and labor-saving automation has enabled NPWA to continue delivering an economical supply of water that is always safe and reliable.

Business Hours (Mon-Fri - 8:00 a.m. - 5:00 p.m.): 215-855-3617  
After Hours Emergency Number: 215-855-9945

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[www.npwa.org](http://www.npwa.org)  
"WATER CURRENTS"

NPWA accepts Discover, MasterCard and VISA

*Please Return the BILL STUB with your payment to ensure faster and more accurate processing. Thank you.*

(Near the intersection of Forty Foot Road & Allentown Road)

Location:  
300 Forty Foot Road  
Lansdale, PA 19446  
(Towamencin Township)

Speakers and films are available through NPWA for Civic Organizations, Schools, and Churches.

*A dedicated, professional workforce committed to providing the community with a safe, reliable, and economical water supply*



# WATER CURRENTS

NORTH PENN WATER AUTHORITY NEWSLETTER - 2017 Volume 18/No. 1

## NPWA TOPICS:

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TOYS FOR TOTS

WATER NEWS

- Hatfield Tank
- FPW Video
- Seasonal Reminders

## WATER NEWS Hatfield Tank



This past Fall, North Penn Water Authority worked with Hatfield Borough to re-paint the Hatfield Water Tank with a new logo design.

## WATER NEWS FPW Video

North Penn Water Authority has released new educational videos that highlight the treatment process of our State-of-the-Art Forest Park Water Treatment Plant (FPWTP). Both full-length and youth versions are available on our website and through in-person presentations. On-site presentations provide the opportunity for questions following the video with Authority staff. Call our Community Relations Coordinator, Lindsay Hughes, at 215-855-3617 x130 to schedule a presentation or visit [www.npwa.org/contact](http://www.npwa.org/contact).

Each video transports the viewer on the exciting and complex journey that your drinking water takes every day. You'll see firsthand how the Authority's drinking water gets from the source, which is the beautiful Delaware River, to the treatment plant in Chalfont where water goes through one of the most advanced water treatment processes available and all the way to your tap. Most people don't think twice when water comes flowing abundantly out of their faucets, but it is, in fact, a complex process that requires high-tech equipment, constant monitoring and highly trained operators to ensure all customer receive an abundant supply of clean, safe water 24 hours a day, seven days a week.

## TOYS FOR TOTS



Due to the overwhelming generosity on the part of the Authority's employees, our customers and area companies, over 320 items were collected during the recent Toys for Tots Program sponsored by the U.S. Marine Corps. In the seventeen years that NPWA has been a drop-off site, over 8,420 items have been collected. Your generous support demonstrates the true spirit of Christmas in our community and benefits many children in need. Thank you again for your ongoing support.



## WATER NEWS Seasonal Reminders

**"No Water":** During the cold winter months, should you experience "no water" in your home, check all faucets before calling the Authority's office. The problem could be related to a frozen pipe in your home's internal plumbing. As the property owner, you are responsible for maintaining the home's internal plumbing. To avoid freezing pipes and costly repair bills, we suggest the following winterizing tips: (1) Wrap and insulate pipes in unheated areas such as basements, closets, attics, or crawl spaces; (2) Caulk windows and replace or cover cracked or broken windows that are near water meters or pipes as well as where the pipe goes through walls; and (3) Locate and tag your master valve just in case pipes freeze and rupture.

**Hydrants:** Some hydrants throughout the NPWA distribution system are equipped with markers to assist the fire department in finding them if they become covered in snow or grown over with weeds or shrubs. **Please don't tamper with the hydrant markers. Call our office if you notice a marker has been removed or vandalized.**



After a snow storm, please clear (or have someone clear for you) the snow and ice from around the fire hydrants located in front of your properties. This allows the fire department and the Authority's crews quick access to the hydrant in case of a fire, or for a necessary repair.

**Fire Lines:** Any customers testing the operation of their fire sprinkler system and fire service line should call the Authority office ahead of time to notify us of their plans. This will allow the Authority to enact any necessary operational contingencies to ensure high quality, continuous water service to all customers.

**Spring Hydrant Flushing Program:** Our program of flushing and inspecting the hydrants should start, weather permitting, at the end of March and run through the end of May. As flushing time approaches, notices of hydrant flushing dates and locations will be posted in local newspapers and announced on WNPV Radio (1440 AM). You can also check the message portion of your bill, on our website at [www.npwa.org](http://www.npwa.org) or on [www.Facebook.com/NorthPennWater](https://www.facebook.com/NorthPennWater) for this information.

