



WATER BREAK

With Tony Bellitto - Executive Director, NPWA

NPWA's most recent Annual Report highlighted the subject of "Behind the Scenes" and "Below the Surface". Behind the scenes, at the Operations Center and Forest Park Water Treatment Plant, there are employees working daily to ensure that the Authority's critical mission to provide a high quality, continuous, and economical water supply to our 33,500 customers is achieved. Below the surface is an entire infrastructure that is built and maintained for the sole purpose of providing customers with this quality water. More details about all of NPWA's operations are included in the Water News article in this newsletter, and for more information, read the entire Annual Report (and past issues as well if you'd like) at www.npwa.org. Just click on the home page banner related to the report or pick up one at the Customer Service counter in our office. While you're viewing the website, check out the newest page by going to

www.RefillFromTheTap.com. There you can learn about the environmental and financial reasons why we encourage everyone to refill from the tap with NPWA water. At about 91 cents per day for all the water used by an entire household for all purposes, NPWA tap water is the "Best Bargain in Town".

In other news, I also want to announce that one of our longest-serving employees, Gary Raser, who joined the Authority on August 6, 1973, retired in May after 42 years of dedicated service to the North Penn Water Authority. Gary served in the Meter Department, was promoted to Supervisor, then Customer Service Manager, serving in that capacity for nearly two decades. He became a respected member of the management team who could be counted on to provide valuable insight from his years of experience at the Authority.

Business Hours (Mon-Fri - 8:00 a.m. - 5:00 p.m.): 215-855-3617
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www.npwa.org
"WATER CURRENTS"

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ensure faster and more accurate processing. Thank you.

(Near the intersection
of Forty Foot Road
& Allentown Road)

Location:
300 Forty Foot Road
Lansdale, PA 19446
(Towamencin Township)

Speakers and films are
available through NPWA
for Civic Organizations,
Schools, and Churches.

A dedicated, professional workforce committed
to providing the community with a safe, reliable,
and economical water supply



WATER CURRENTS

NORTH PENN WATER
AUTHORITY NEWSLETTER -
2015 Volume 16/No. 2

COMING EVENTS *Mark Your Calendar!*

NPWA TOPICS:

WATER BREAK

- Behind the Scenes/Below the Surface; Congratulations on Retirement

COMING EVENTS

- 50th Anniversary Open House
- Toys for Tots

WATER NEWS

- 2014 Annual Report
- Refill From The Tap
- Relay For Life

NPWA's 50th Anniversary Open House - Thursday, September 10, 2015, from 3:00 p.m. to 7:00 p.m. at 300 Forty Foot Road, in Towamencin. Join us for the ribbon cutting of our renovated lobby and tours of the Operations Center, view highlights of the past 50 years, and see demonstrations related to the NPWA water system. Don't forget to take home your free NPWA insulated stainless steel water bottle to refill from the tap and have some Anniversary cake while you're here.

Toys for Tots - While we are a few months away from Christmas, this is a reminder that once again NPWA will be a drop-off site for the Toys for Tots Program sponsored by the U.S. Marine Corps. The drop-off bin will be available in the Authority's front lobby Monday through Friday, 8:00 a.m. to 5:00 p.m., from the last week of October until December 14. Please consider dropping off a new, unwrapped gift for children up to 18 years old. We appreciate your continued support in providing children in need with a Christmas gift.

See our website for more details on all upcoming events.



WATER NEWS 2014 Annual Report

The work of the North Penn Water Authority (NPWA) to ensure we are meeting our most critical goal of providing customers with safe, reliable, economical, high quality drinking water often occurs "Behind the Scenes" and "Below the Surface". This is the theme for the 2014 Annual Report. With so much of the infrastructure and operations of NPWA invisible to the public, we wanted to give customers a look into the workings of the water system and show how we are able to provide safe, reliable, economical, high quality drinking water.

The report starts by giving a behind the scenes look into the different departments that run NPWA and shows how they work together. NPWA employees, many of whom are customers themselves, take pride in being able to provide this service to the community. Later in the report, we illustrate what happens below the surface to give everyone the opportunity to see how water is treated at the state-of-the-art Forest Park Water (FPW) Treatment Plant as well as at various ground water well sites across the service area. We invite you to pick up a copy at our office, or you can check out the report and diagrams online by clicking on the banner on the home page at www.npwa.org.

WATER MARKS

Best Wishes on your Retirement, Gary Raser!

Gary Raser, who joined the North Penn Water Authority on August 6, 1973, retired on May 1, 2015 after 42 years of service. The Authority wishes to thank Gary, our former Customer Service Manager, for his many years of dedicated service, and extend our best wishes to him for a happy, healthy, and successful future.



WATER NEWS Refill from the Tap

North Penn Water Authority is embarking on a new environmentally-conscious campaign called "Refill from the Tap". Only one in six plastic water bottles is recycled in the U.S. Once in a landfill, a bottle can take up to 500 years or more to disintegrate. In addition, refilling from the tap can save you a lot of money. In the U.S., a typical 16 oz. water bottle costs about \$1 while NPWA tap water costs about one penny for 2 gallons making bottled water up to 2,000 times more expensive than NPWA tap water.

Today, bottled water is the second most popular commercial beverage in the United States and while over 750 million people in the world still lack safe tap water, this is definitely not the case for North Penn Water Authority customers. NPWA customers can be confident that water from the tap is closely monitored, federally regulated, and of high quality.

As part of NPWA's commitment to environmental stewardship, and in celebration of our 50th Anniversary, the Authority is giving away stainless steel double-walled insulated water bottles that are re-usable. Come out to the next community event where NPWA is participating, stop by our Open House on September 10, or ask for your free bottle any time at the Customer Service desk at our Operations Center located at 300 Forty Foot Road in Towamencin to start refilling from the tap with NPWA water. For more information, visit www.RefillFromTheTap.com.



WATER NEWS Relay for Life



North Penn Water Authority is not only dedicated to providing customers with a safe and reliable supply of drinking water, we are also committed to serving our community. For the 13th year, NPWA's "Thirsting for a Cure" team participated in the American Cancer Society's Relay for Life at North Penn High School on Saturday, June 20, 2015. The theme for this year's event was "Betting on a Cure: Vegas Style." Our staff got creative and re-created a scaled down version of the Las Vegas casino, Treasure Island, equipped with a mini pirate ship. Final totals for 2015 for all 40 teams that participated are not available yet because donations are still coming in. As of this writing, however, the overall event total raised by all the teams,

402 participants, has exceeded \$113,500.00 for the fight against cancer. To support the American Cancer Society in its quest to find a cure for cancer and provide care to cancer patients and their families, NPWA employees and supporters donated over \$1,700.00 this year and \$20,500.00 in total donations over the last 13 years.

We want to thank all of NPWA's employees and sponsors for contributing to the fundraising effort. Special thanks to team captains Sue Borowski, Helene Dunn, and Lindsay Hughes, as well as Tony Bellitto, Angelo Cosentino, Bill Hoffman, Bill Kasper, Amber Krauss, Margaret Olender, Maryann Regan, Barbara Sigg, Alicia Smith, Craig Symons, Cuiming Yan, and Dan Yaw for all their efforts in preparing for and/or participating in this event. For information on becoming involved in the Relay for Life, please check out the ACS relay website at <http://www.relayforlife.org>.

